

## CAROL CUNNINGHAM

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I am a hardworking, patient, compassionate, and reliable college senior. I find joy in service, especially when working with youth in both academic and volunteer settings. I have five years of work experience in customer service in fast paced environments where I have demonstrated my ability to remain organized, calm, and collected under pressure. I am a team player and I love to promote a positive environment through hospitality and care for those around me: both co-workers and clients!

## EDUCATION

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**University of Mary**, Bismarck, ND

Bachelor's Degree, expected graduation: Spring, 2022

- Elementary Education Major: 78 credit hours and more than 100 hours of experience in classrooms completed
- Participated in study abroad program in Rome, Italy: Spring, 2020

**Saint Joseph Academy**, San Marcos, CA

High School Diploma: 06/2018

## WORK EXPERIENCE

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**Catering Captain**, Compass Group (Chartwells), Bismarck, ND

10/2018 to Present

- Collaborating and/or working independently at a variety of catering events on the University of Mary campus
- Fostering enjoyable event atmosphere through friendly guest interactions, organization, and cleaning
- Executing synchronized meal service simultaneously serving multiple guests with speed and efficiency

**Store Associate**, 99Cent Only Store, Poway, CA

06/2021 to 09/2021

- Provided excellent customer service as a cashier acting with patience and a friendly disposition
- Accurately scanned and bagged items and handled money and returns responsibly

**Teacher's Aide and Maintenance**, Saint Joseph Academy, San Marcos, CA

05/2019 to 08/2019

- Assisted preschool-elementary school teachers with classroom management and small groups
- Organized, supervised, and completed cleaning and preparation of classrooms, school grounds, and offices

**Team Member**, Sealed by Fate Escape Room, Poway, CA

04/2018 to 08/2018

- Welcomed guests, explained game rules, and provided assistance throughout the game when requested
- Accurately reset the room's props and locks to ensure an equal and enjoyable experience for all guests

**Team Member**, Baskin Robbins, Poway, CA

07/2017 to 07/2018

- Provided efficient service during peak hours while maintaining excellent customer satisfaction
- Demonstrated knowledge of menu items and accurately processed sales transactions

## OTHER EXPERIENCE

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**Faith Formation Teacher**, St. Mary's Catholic Church, Bismarck, ND

09/2020 to 04/2021

- Co-planned, prepared, and taught lessons in a third grade Religious Education class

**Youth Ministry Leadership Team**, St. Michael's Catholic Church, Poway, CA

06/2016 to 08/2018

- Collaborated with other High School Juniors and Seniors in assisting with the organization, supervision, and leading of Retreats, activities, and classes for High School Freshmen and Sophomores

**Children's Choir Aide**, St. Michael's Catholic Church, Poway, CA

01/2012 to 08/2018

- Assisted choir directors in performance preparation and training new members